

STATE OF CONNECTICUT

DEPARTMENT OF PUBLIC HEALTH

Renée D. Coleman-Mitchell, MPH
Commissioner



Ned Lamont
Governor
Susan Bysiewicz
Lt. Governor

MEMORANDUM

TO: Directors of Health, Hospital Preparedness Coordinators

FROM: Renée D. Coleman-Mitchell, MPH, Commissioner

DATE: March 27, 2020

RE: Medical Reserve Corps (MRC): Process to Request Volunteers

The DPH is reaching out to offer you volunteers through the Medical Reserve Corps that can assist you with both the medical and non-medical needs you may have. The Connecticut's Medical Reserve Corps' mission is to maintain a sustainable network of medical and non-medical volunteers to strengthen public health, improve emergency response capabilities, and build community resiliency.

During this public health crisis, we are calling upon our volunteers to help respond to the COVID-19 global pandemic. DPH has developed a process for hospitals, long-term care facilities, or other facilities in need to request MRC volunteers to fill lifesaving roles as part of the COVID-19 response.

The process for requesting MRC volunteers by a hospital or facility is as follows:

- The facility point of contact (POC) to send a resource request to the state of CT MRC Coordinator Stephanie McGuire. CTMRC.DPH@ct.gov
- The MRC Coordinator will review the request, communicate the request to MRC Leadership and provide a roster of volunteers available to the hospital or facility POC.
- Volunteers would be screened via CT Responds! profile management and given the loyalty oath by MRC leadership prior to assignment and deployment.
- Volunteers will be deployed to partnered facility in need

The MRC volunteers are eager to help in the response effort. The Connecticut Department of Public Health has created a volunteer management website called CT Responds! This site has the capability to view, organize, and maintain volunteers based on volunteer profile entries.



Phone: (860) 509-8282 • Fax: (860) 509-7160
Telecommunications Relay Service 7-1-1
410 Capitol Avenue, P.O. Box 340308, MS#PHP
Hartford, Connecticut 06134-0308
www.ct.gov/dph

Affirmative Action/Equal Opportunity Employer

